



# Evaluating Manual Annotation Quality

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# Qual Program

<http://annotations-2022.llf-paris.fr/?fichier=programme>

- ▶ Qual1: done
- ▶ Qual2: now
- ▶ Qual3: crowdsourcing

## Some sources of inspiration

- ▶ Reference articles:
  - ▶ *Inter-Coder Agreement for Computational Linguistics* [Artstein and Poesio, 2008]
  - ▶ *The Unified and Holistic Method Gamma for Inter-Annotator Agreement Measure and Alignment* [Mathet et al., 2015]
- ▶ Presentation from Massimo Poesio at LREC on the subject (with his approval)
- ▶ Gemma Boleda and Stefan Evert's course on the subject (with their approval) at ESLLI 2009
- ▶ Yann Mathet

Sources

Introduction

Motivations

Metrics of  $\| \cdot \|$  with reference

About agreements

Coefficients

About the meaning of the coefficients

Annotating: back on chance

To finish

# Introduction

Fundamental question: **are the annotations correct?**

- ▶ systems learn errors from the human annotators (noise  $\neq$  bias [Reidsma and Carletta, 2008])
- ▶ evaluation can be erroneous
- ▶ results from linguistic analyses or symbolic systems may be flawed and inconclusive

# Reminder: consensus is at the heart of annotation

"agree to measure" ("convenir pour mesurer") [Desrosières, 2008]

Annotation is about **quantifying**

Measuring vs quantifying [Desrosières, 2008] :

- ▶ **measuring**: implies some measurable form (e.g. the height of Mont Blanc)
- ▶ **quantifying**: implies establishing preliminary conventions of equivalence

The consensus needs to be equipped:

- ▶ annotation guidelines (12 p. for football)
- ▶ meetings with the annotators and the campaign manager
- ▶ **evaluate** the consensus (consistency)

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  - ▶ *i.e.* if the human annotators make the same decisions in a **consistent** way  $\Rightarrow$  they have internalized the annotation schema
  - ▶ underlying hypothesis: high reliability implies validity of the annotation
- ▶ How to evaluate this reliability?

## Measuring the reliability (consistency) of the annotation

- ▶ each item is annotated by one annotator, with random checks ( $\approx$  second annotation)
- ▶ some items are annotated by two or more annotators
- ▶ each item is annotated by two or more annotators - followed by a conciliation phase
- ▶ each item is annotated by two or more annotators - followed by a final decision finale made by a superannotator (expert)

In all cases, the metric used to measure reliability is an (inter-annotator) **agreement coefficient**



## Specific Case: existing *gold-standard*

In some cases (rare and often artificial), there is a "reference":  
le corpus a été annoté, au moins partiellement, et cette annotation  
est considérée comme "parfaite", une référence  
[Fort and Sagot, 2010].

In these cases, another, **additionnal** metric can be used:

**which one?**

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### **F-measure**

# Precision / Recall: back to basics

- ▶ Recall:

- ▶ Silence:

- ▶ Precision:

- ▶ Noise:

# Precision / Recall: back to basics

- ▶ **Recall**: measures the quantity of found annotations

$$\text{Recall} = \frac{\text{Nb of correct found annotations}}{\text{Nb of expected correct annotations}}$$

- ▶ **Silence**:

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- ▶ **Precision**: measures the quality of found annotations

$$\text{Precision} = \frac{\text{Nb of correct found annotations}}{\text{Total nb of found annotations}}$$

- ▶ **Noise**: *complement* of precision (found incorrect annotations)

## F-measure: back to basics (Wikipedia)

Harmonic mean of the precision and recall or balanced F-score

$$F = 2 \times \frac{\text{precision} \times \text{recall}}{\text{precision} + \text{recall}}$$

... or the F1 measure, recall and precision having similar weights.

A specific case of  $F_\beta$  measure:

$$F_\beta = (1 + \beta^2) \times \frac{\text{precision} \times \text{recall}}{\beta^2 \times \text{precision} + \text{recall}}$$

The value of  $\beta$  allows to favor:

- ▶ recall ( $\beta = 2$ )
- ▶ precision ( $\beta = 0.5$ )



## "Gold-standard"?

- ▶ rare that a reference already exists
  - ▶ can it be "perfect"? [Fort and Sagot, 2010]
  - can we use the F-measure in other cases? See [Hripcsak and Rothschild, 2005]
- ⇒ Back to inter-annotator coefficients

Sources

Introduction

About agreements

Observed agreement

Expected agreement

Coefficients

About the meaning of the coefficients

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## Example

Validation of semantic annotations (content/container):

Sentence	A	B	Agree?
Put <b>tea</b> in a <b>heat-resistant jug</b> and add the boiling water.	✓	✓	✓
Where are the <b>batteries</b> kept in a <b>phone</b> ?	✗	✓	✗
Vinegar's <b>usefulness</b> doesn't stop inside the <b>house</b> .	✗	✗	✓
How do I recognize a <b>room</b> that contains <b>radioactive materials</b> ?	✓	✓	✓
A letterbox is a plastic, screw-top <b>bottle</b> that contains a small <b>notebook</b> and a unique rubber stamp.	✓	✗	✗

→ **Inter-annotator agreement?**

## Synthetic representation

		A		
		✓	✗	Total
B	✓	4	2	6
	✗	2	2	4
	Total	6	4	10

Observed agreement ( $A_o$ )

proportion of answers on which the annotators agree.

Here:

## Synthetic representation

		A		
		✓	✗	Total
B	✓	4	2	6
	✗	2	2	4
	Total	6	4	10

Observed agreement ( $A_o$ )

proportion of answers on which the annotators agree.

$$\text{Here: } A_o = \frac{4+2}{10} = \mathbf{0.6}$$

What if...

... part of the agreement was due to **chance**:

*in our example, which agreement proportion can be due to chance?*

## What if...

... part of the agreement was due to **chance**:



- ▶ Two annotators annotating randomly will agree **half of the time** (0.5).
- ▶ Chance agreement varies according to the annotation schema and the annotated data.

The significant agreement is what is **above chance**.

→ similar to the concept of *baseline*.

# What if?

## Practice

























- ▶ each unit must be annotated
- ▶ 2 categories  and 
- ▶ 3 annotators:  $A_1$ ,  $A_2$  and  $A_3$

What are the different possibilities of annotating one unit (by the 3 annotators)?



























## Correction and follow up

























In this case, it is impossible to get a null agreement (per pair of annotators):

$A_1$	$A_2$	$A_3$	Nb of agreeing pairs
			?
			?
			?
			?
			?
			?
			?
			?

























## Correction and follow up

$A_1$	$A_2$	$A_3$	Nb of agreeing pairs
			3
			?
			?
			?
			?
			?
			?
			?

























## Correction and follow up

$A_1$	$A_2$	$A_3$	Nb of agreeing pairs
			3
			1
			?
			?
			?
			?
			?
			?

























## Correction and follow up

$A_1$	$A_2$	$A_3$	Nb of agreeing pairs
			3
			1
			1
			?
			?
			?
			?
			?

























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$A_1$	$A_2$	$A_3$	Nb of agreeing pairs
			3
			1
			1
			3
			?
			?
			?
			?

























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$A_1$	$A_2$	$A_3$	Nb of agreeing pairs
			3
			1
			1
			3
			1
			?
			?
			?

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$A_1$	$A_2$	$A_3$	Nb of agreeing pairs
			3
			1
			1
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			?
			?

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$A_1$	$A_2$	$A_3$	Nb of agreeing pairs
			3
			1
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			1
			?



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			1
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			1

In the worse case scenario, we would get  $8 \times 1 / 8 \times 3 = 0.333$

# What if?

## Practice (follow up)

- ▶ each unit must be annotated
- ▶ 2 categories
- ▶ 3 2 annotators

What are the different possibilities of annotating one unit?

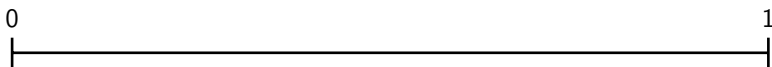
## Scales of agreement coefficients

The inter-annotator agreement is not computed on the same scale depending on cases:

- ▶ Case 1: 3 annotators and 2 categories



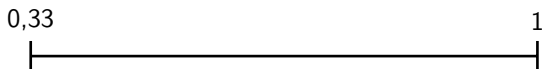
- ▶ Case 2: 2 annotators and 2 categories



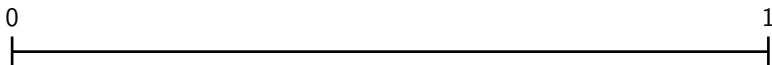
## Scales of agreement coefficients

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- ▶ Case 1: 3 annotators and 2 categories



- ▶ Case 2: 2 annotators and 2 categories



→ need for a certain **correction** of the observed results to be able to interpret the results

# Taking Chance into Account

## Expected Agreement ( $A_e$ )

expected value of observed agreement.

Amount of agreement above chance:  $A_o - A_e$

Maximum possible agreement above chance:  $1 - A_e$

Proportion of agreement above chance attained:  $\frac{A_o - A_e}{1 - A_e}$

Perfect agreement:  $\frac{1 - A_e}{1 - A_e}$

Perfect disagreement:  $\frac{-A_e}{1 - A_e}$

## Expected Agreement

How to compute the amount of agreement expected by chance ( $A_e$ )?

Sources

Introduction

About agreements

**CoefficientS**

S Coefficient

$\pi$  Coefficient

$\kappa$  Coefficient

About the meaning of the coefficients

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## S [Bennett et al., 1954]

S

Same chance for all annotators and categories.

Number of category labels:  $q$

Probability of one annotator picking a particular category  $q_a$ :  $\frac{1}{q}$

Probability of both annotators picking a particular category  $q_a$ :  
 $(\frac{1}{q})^2$

Probability of both annotators picking the same category:

$$A_e^S = q \cdot (\frac{1}{q})^2 = \frac{1}{q}$$

All the categories are equally likely: consequences

	Yes	No	Total
Yes	<b>20</b>	5	25
No	5	<b>20</b>	25
Total	25	25	<b>50</b>

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$$A_o = \frac{20+20}{50} = 0.8$$

$$A_e^S = \frac{1}{2} = 0.5$$

$$S = \frac{0.8-0.5}{1-0.5} = \mathbf{0.6}$$

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$$A_o = \frac{20+20}{50} = 0.8$$

$$A_e^S = \frac{1}{4} = 0.25$$

$$S = \frac{0.8-0.25}{1-0.25} = \mathbf{0.73}$$

## $\pi$ [Scott, 1955]

$\pi$

Different chance for different categories.

Total number of judgments:  $N$

Probability of one annotator picking a particular category  $q_a$ :  $\frac{n_{q_a}}{N}$

Probability of both annotators picking a particular category  $q_a$ :  
 $(\frac{n_{q_a}}{N})^2$

Probability of both annotators picking the same category:

$$A_e^\pi = \sum_q \left(\frac{n_q}{N}\right)^2 = \frac{1}{N^2} \sum_q n_q^2$$

## Comparing $S$ and $\pi$

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$$A_e^\pi = \frac{((\frac{25+25}{2})^2 + (\frac{25+25}{2})^2)}{50^2} = 0.5$$

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## $\kappa$ [Cohen, 1960]

$\kappa$

Different annotators have different interpretations of the instructions (bias/prejudice).  $\kappa$  takes individual bias into account.

Total number of items:  $i$

Probability of one annotator  $A_x$  picking a particular category  $q_a$ :

$$\frac{n_{A_x q_a}}{i}$$

Probability of both annotators picking a particular category  $q_a$ :

$$\frac{n_{A_1 q_a}}{i} \cdot \frac{n_{A_2 q_a}}{i}$$

Probability of both annotators picking the same category:

$$A_e^\kappa = \sum_q \frac{n_{A_1 q}}{i} \cdot \frac{n_{A_2 q}}{i} = \frac{1}{i^2} \sum_q n_{A_1 q} n_{A_2 q}$$

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Total	25	25	<b>50</b>

	Yes	No	Total
Yes	<b>24</b>	8	32
No	14	<b>24</b>	38
Total	38	32	<b>70</b>

$$A_o = 0.8$$

$$A_e^\pi = \frac{\left(\left(\frac{25+25}{2}\right)^2 + \left(\frac{25+25}{2}\right)^2\right)}{50^2} = 0.5$$

$$\pi = \frac{0.8-0.5}{1-0.5} = \mathbf{0.6}$$

$$A_o = 0.68$$

$$A_e^\pi = \frac{\left(\left(\frac{38+32}{2}\right)^2 + \left(\frac{32+38}{2}\right)^2\right)}{70^2} = 0.5$$

$$\pi = \frac{0.68-0.5}{1-0.5} = \mathbf{0.36}$$

## Comparing $\pi$ and $\kappa$

	Yes	No	Total
Yes	<b>20</b>	5	25
No	5	<b>20</b>	25
Total	25	25	<b>50</b>

	Yes	No	Total
Yes	<b>24</b>	8	32
No	14	<b>24</b>	38
Total	38	32	<b>70</b>

$$A_o = 0.8$$
$$A_e^\pi = \frac{((\frac{25+25}{2})^2 + (\frac{25+25}{2})^2)}{50^2} = 0.5$$

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$$A_e^\kappa = \frac{(\frac{25 \times 25}{50}) + (\frac{25 \times 25}{50})}{50} = 0.5$$

$$\kappa = \frac{0.8-0.5}{1-0.5} = \mathbf{0.6}$$

$$A_o = 0.68$$
$$A_e^\pi = \frac{((\frac{38+32}{2})^2 + (\frac{32+38}{2})^2)}{70^2} = 0.5$$
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$$\kappa = \frac{0.8 - 0.5}{1 - 0.5} = \mathbf{0.6}$$

$$A_o = 0.68$$
$$A_e^\pi = \frac{((\frac{38+32}{2})^2 + (\frac{32+38}{2})^2)}{70^2} = 0.5$$
$$\pi = \frac{0.68 - 0.5}{1 - 0.5} = \mathbf{0.36}$$
$$A_e^\kappa = \frac{(\frac{38 \times 32}{70}) + (\frac{32 \times 38}{70})}{70} = 0.49$$
$$\kappa = \frac{0.68 - 0.49}{1 - 0.49} = \mathbf{0.37}$$



## $S$ , $\pi$ and $\kappa$

For any sample:

$$\begin{array}{ll} A_e^\pi \geq A_e^S & \pi \leq S \\ A_e^\pi \geq A_e^\kappa & \pi \leq \kappa \end{array}$$

What is a "good"  $\kappa$  (or  $\pi$  or  $S$ )?

Sources

Introduction

About agreements

CoefficientS

About the meaning of the coefficients

Interpretations

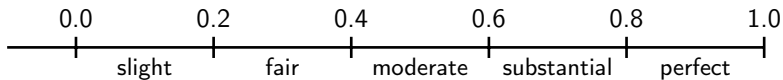
Semantics

Annotating: back on chance

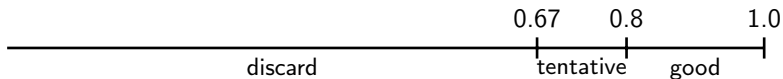
To finish

# Scales of interpretation of Kappa

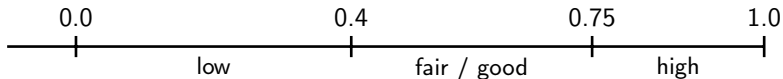
[Landis and Koch, 1977]



[Krippendorff, 1980]



[Green, 1997]



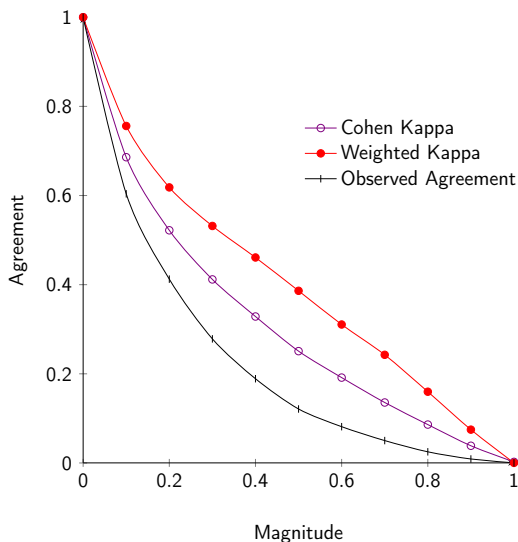
## Giving meaning to the obtained results [COLING 2012a]

Creation of a "Richter" tool which:

- ▶ takes as input a reference annotation (real or automatically generated)
- ▶ generates degradations of a certain **magnitude** (from 0 to 1)
- ▶ applies one or several inter-annotator agreement metrics on each set of annotations (corresponding to a magnitude of degradation)

## Richter on the TCOF-POS corpus

No prevalence, but proximity between categories (is taken into account):



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**Annotating: back on chance**

Annotators under influence

Experts, but of what?

To finish

# Biases

Well-trained annotators are **less sensitive** to biases:

- ▶ of pre-annotation [Fort and Sagot, 2010]
- ▶ of the annotation tool [Dandapat et al., 2009]

and annotate less "by chance"

Using annotation guidelines allows to obtain better annotations  
[Nédellec et al., 2006]

# Expert ?

Experts:

- ▶ of the **domain**: annotation in microbiology (gene renaming), football, etc.
- ▶ of the **task**: annotation with structured named entities

... some contradictions and shortfalls:

- to annotate structured named entities in old press, do we need specialists in structured named entities or historians?



Sources

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Coefficients

About the meaning of the coefficients

Annotating: back on chance

**To finish**

WYHTR: What You Have To Remember



- ▶ Precision, recall, F-measure
- ▶ Accuracy (exactitude)
- ▶ Observed agreement
- ▶  $S, \kappa, \pi$
- ▶ Meaning

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